



NAMIBIA UNIVERSITY
OF SCIENCE AND TECHNOLOGY

FACULTY OF HUMAN SCIENCES

DEPARTMENT OF SOCIAL SCIENCES

QUALIFICATION: Bachelor of Public Management	
QUALIFICATION CODE: 07BPMN	LEVEL: 7
COURSE NAME: Public Sector Organisational Behaviour	COURSE CODE: POB712S
DATE: January 2019	SESSION: 08h00
DURATION: 3 Hours	MARKS: 100

SECOND OPPORTUNITY /SUPPLEMENTARY EXAMINATION QUESTION PAPER	
EXAMINER(S)	Mr .Fred Koita
MODERATOR:	Prof.Lesley Blaauw(UNAM)

INSTRUCTIONS
<ol style="list-style-type: none">1. Write clearly and neatly.2. Answer any four (4) questions.3. All questions carry the same weight.4. Number the answers clearly.5. Read the questions carefully before answering

THIS QUESTION PAPER CONSISTS OF 2 PAGES INCLUDING THE FRONT PAGE

QUESTION 1

Describe and discuss the three main disciplines that serve as core sources of knowledge in the study of public administration today. Use practical examples to substantiate your answers. (25)

QUESTION 2

Describe the values and assumptions that underlie the study of organisational behaviour in the public sector. Make use of practical examples in the public service to illustrate your answers. (25)

QUESTION 3

Organisations tend to maintain the status quo resulting in their decline and subsequent demise. Discuss reactions to change and the reasons behind peoples' reaction to change. (25)

QUESTION 4

Despite the criticisms levelled against bureaucracy, large institutions within the public sector cannot function effectively without having some features of a bureaucracy. Discuss the relevancy of bureaucracy in the Namibia public sector. Use practical examples to substantiate your answers. (25)

QUESTION 5

What is meant by public sector organisational behaviour and what are the challenges facing public service delivery in Namibia. Illustrate your answers by referring to relevant literature and from your own experience. (25)

QUESTION 6

Name and describe the four-stage systematic approach to planning and managing the Organisation Change Process. (25)

TOTAL MARKS

(100)